Google Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version:

Google Classroom Mobile Application

Report Date:

October 2023

Product Description:

Google Classroom helps educators create engaging learning experiences they can personalize, manage, and measure.

Contact Information:

apps-accessibility@google.com

Notes:

Evaluation Methods Used:

Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. The application was tested using a set of use cases designed to cover the

components and functionality of use flows. Assistive technologies used include: Talkback, VoiceOver (iOS), and platform assistive technologies for magnification, high contrast, dark mode, etc.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|--------------------|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03) | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcashedu.com/wcashed

Table 1: Success Criteria, Level A

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| 1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.8.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Partially Supports | The product mostly provides equivalent text alternatives for non-text content with the following exceptions: iOS: Redundant and decorative images are not hidden programmatically. Some buttons, like More Options and Profile avatars, lack descriptive names. Icons can lack accessible names. The Google Classroom logo lacks an accessible name. Android: Redundant and decorative images are not hidden programmatically. Some buttons and icons, like more options, remove, and Profile avatars, lack descriptive names. The Google Classroom logo lacks an accessible name. |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) | iOS and Android: Supports | The product does not have any prerecorded audio or video content. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|----------------------------|---|
| • 12.2.4 (Support Docs) | Comormance Level | itemants and Explanations |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| • 602.3 (Support Docs) | | |
| 1.2.2 Captions (Prerecorded) (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.1.2.2 (Web) | | |
| • 10.1.2.2 (Non-web document) | | |
| • 11.1.2.2 (Open Functionality Software) | | |
| • 11.1.2.2 (Closed Software) | | The product does not have any prerecorded video |
| • 11.8.2 (Authoring Tool) | iOS and Android: Supports | content. |
| • 12.1.2 (Product Docs) | | Content |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| • 602.3 (Support Docs) | | |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.1.2.3 (Web) | | |
| • 10.1.2.3 (Non-web document) | | |
| • 11.1.2.3.1 (Open Functionality Software) | | |
| • 11.1.2.3.2 (Closed Software) | ios and Andraide Sugaranta | The product does not have any prerecorded video |
| • 11.8.2 (Authoring Tool) | iOS and Android: Supports | content. |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| 1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.8.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Partially Supports | The information, structure, and relationships conveyed through presentation in the product can mostly be programmatically determined or is available in text with the following exceptions: iOS: • Many visual headings, like in dialogs, settings, and assignments, are not programmatically determinable. Android: • Many visual headings, like in dialogs, settings, and assignments, are not programmatically determinable. • Sometimes header text is not conveyed to TalkBack users. |
| 1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Partially Supports | The product allows for the correct reading sequence to be programmatically determined with the following exceptions: iOS: Classwork answer's reading order may not be intuitive. Android: Account Settings' reading order may not be intuitive. |
| 1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) | iOS: Partially Supports Android: Supports | Instructions within the product do not rely solely on sensory characteristics of components such as shape, |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | size, visual location, orientation, or sound with the following exception: iOS: • Checkmarks to identify completed assignments may not be available programmatically. |
| 1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Partially Supports | The product does not use color as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element with the following exceptions: iOS: • Color alone is sometimes used to identify links, tabs and assignment and profile statuses. Android: • Color alone is sometimes used to identify links, tabs and assignment and profile statuses. |
| 1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) | iOS and Android: Supports | The product does not have any prerecorded audio content. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | All of the product's functionality is operable through |
| 2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Partially Supports | a keyboard interface, within the criterion's requirements, with the following exceptions: iOS: Some links, accordions, and selectable options are not keyboard accessible. The help popup, bottomsheet, and feedback pane have keyboard navigation issues. Time selection in the date picker is not keyboard accessible. Keyboard focus is not reliable in Class Settings. Android: Some links, accordions, spinners, controls, and selectable options are not keyboard accessible. The sign in and help popup, feedback pane, and rubric info have keyboard navigation issues. |
| 2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) | iOS and Android: Partially Supports | If keyboard focus can be moved to a component of the product using a keyboard interface, then focus can be moved away from that component using only a keyboard interface with the following exception: iOS: • Focus can get trapped in the help popup and drawing surfaces. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---------------------------|---|
| 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | Android: • Focus can get trapped on the Welcome page. |
| 2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | iOS and Android: Supports | The product does not use one character keyboard shortcuts. |
| 2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Supports | The product's time limits can be turned off, adjusted, or extended for events that do not fall under the real-time or essential exceptions. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---------------------------------|--|
| 2.2.2 Pause, Stop, Hide (Level A) | | · |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.2.2.2 (Web) | | |
| • 10.2.2.2 (Non-web document) | | |
| • 11.2.2.2 (Open Functionality Software) | | |
| • 11.2.2.2 (Closed Software) | iOS and Android: Supports | The product does not contain moving, blinking, |
| • 11.8.2 (Authoring Tool) | los una / maroia. Supports | scrolling, or auto-updating information. |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |
| 2.3.1 Three Flashes or Below Threshold (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.2.3.1 (Web) | III IS and Android' Silphorts I | |
| • 10.2.3.1 (Non-web document) | | |
| • 11.2.3.1 (Open Functionality Software) | | |
| • 11.2.3.1 (Closed Software) | | The product does not contain anything that flashes |
| • 11.8.2 (Authoring Tool) | | more than 3 times a second. |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| • 602.3 (Support Docs) | | |
| 2.4.1 Bypass Blocks (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | iOS and Android: Supports | The product does not contain web pages. |
| • 9.2.4.1 (Web) | | |
| • 10.2.4.1 (Non-web document) – Does not apply | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 2.4.2 Page Titled (Level A) Also applies to: | | |
| EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Supports | The product does not contain web pages. |
| 2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) | iOS and Android: Partially Supports | The product's focusable components receive focus in an order that preserves meaning and operability with the following exceptions: iOS: Some links cannot be navigated to using a keyboard. Focus placement is sometimes not managed properly. Containers of multiple controls sometimes |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | receive focus instead of the controls themselves. Sometimes hidden elements receive focus. Android: Sometimes hidden elements receive Talkback and keyboard focus. Containers of multiple controls sometimes receive focus instead of the controls themselves. Focus is sometimes placed on the container of a control in addition to the control itself. Text is occasionally in the keyboard focus order. Focus placement is sometimes not managed properly. |
| 2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | iOS: Partially Supports Android: Supports | The purpose of each of the product's links can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the links would be ambiguous to users in general with the following exception: iOS: Similar controls in Settings may not have unique names. |
| 2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria | iOS and Android: Supports | The product does not use multipoint or path-based gestures for operation. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---------------------------|--|
| 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | |
| 2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply | iOS and Android: Supports | The product can be operated using a single pointer, but does not contain any down events. |
| 2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply | iOS and Android: Supports | The product's user interface components with labels have names that contain the text that is presented visually. |
| 2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria | iOS and Android: Supports | The product cannot be operated by device motion or user motion. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---------------------------|---|
| • 9.2.5.4 (Web) | | |
| 10.2.5.4 (Non-web document) | | |
| 11.2.5.4 (Open Functionality Software) | | |
| • 11.2.5.4 (Closed Software) | | |
| • 11.8.2 (Authoring Tool) | | |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 – Does not apply | | |
| 3.1.1 Language of Page (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.3.1.1 (Web) | | |
| 10.3.1.1 (Non-web document) | | The default language of the product's pages can be programmatically determined. |
| 11.3.1.1.1 (Open Functionality Software) | | |
| 11.3.1.1.2 (Closed Software) | iOC and Andraid, Cumparts | |
| • 11.8.2 (Authoring Tool) | iOS and Android: Supports | |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| 501 (Web)(Software) | | |
| 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |
| 3.2.1 On Focus (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.3.2.1 (Web) | | |
| 10.3.2.1 (Non-web document) | | When the product's components receive focus they |
| 11.3.2.1 (Open Functionality Software) | iOS and Android: Supports | do not initiate a change of context. |
| • 11.3.2.1 (Closed Software) | | do not initiate a change of context. |
| • 11.8.2 (Authoring Tool) | | |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|----------------------------|---|
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| • 602.3 (Support Docs) | | |
| 3.2.2 On Input (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.3.2.2 (Web) | | |
| • 10.3.2.2 (Non-web document) | | |
| 11.3.2.2 (Open Functionality Software) | | |
| • 11.3.2.2 (Closed Software) | iOS and Android: Supports | The product's user interface components do not |
| • 11.8.2 (Authoring Tool) | los and Android: Supports | automatically cause a change of context. |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |
| 3.3.1 Error Identification (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.3.3.1 (Web) | | |
| • 10.3.3.1 (Non-web document) | | |
| • 11.3.3.1.1 (Open Functionality Software) | | |
| • 11.3.3.1.2 (Closed Software) | iOS and Android: Supports | The product identifies input errors and describes the |
| • 11.8.2 (Authoring Tool) | los ana Anaroia. Supports | error to the user in text. |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |
| 3.3.2 Labels or Instructions (Level A) | iOS and Android: Partially | The product provides labels or instructions when |
| Also applies to: | Supports | The product provides labels of filstructions when |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.8.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Comormanico Esver | content requires user input, with the following exceptions: iOS: Some required fields are not identified as required before submission. Some select dropdowns lack a programmatic selected state. Android: Some required fields are not identified as required before submission. Selected menu items may not have their state identified programmatically. |
| 4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Supports | The product does not use HTML or XML. |
| 4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) | iOS and Android: Partially Supports | The product's interface components have programmatically determinable names and roles, users can programmatically set states, properties, and values, and notification of changes to these |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | items is available to user agents, including assistive technologies, with the following exceptions: iOS: Required fields may not be identified. The selected state for menu drop downs may not be available programmatically. Some controls lack an accessible name or role. Some controls are nested and are conveyed improperly by Voice Over. Android: Some controls and fields lack an accessible name or role. Some labels and accessible names are not accurate. The selected state for menu drop downs may not be available programmatically. |

Table 2: Success Criteria, Level AA

| Criteria | Conformance Level | Remarks and Explanations |
|--|---------------------------|--|
| 1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.8.2 (Authoring Tool) | iOS and Android: Supports | The product does not contain synchronized media. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---------------------------|---|
| 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |
| 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: | | |
| EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Supports | The product does not contain synchronized media. |
| 1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | iOS and Android: Supports | The product does not restrict its view and operation to a single display orientation. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| 1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | iOS and Android: Supports | The purpose of each input field of the product collecting information about the user can be programmatically determined. |
| 1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Partially Supports | The product provides sufficient contrast between text and its background, with the following exceptions: iOS: Nav menu items may not have sufficient contrast. Some buttons have insufficient contrast between their text and background. Light gray text is used for indicating assigned status, newly added emails, footer text, and Assignment scores have insufficient contrast from its white background. Android: Nav menu items may not have sufficient contrast between their text and background. Light gray text is used for indicating assigned status, newly added emails, footer text, and Assignment scores have insufficient contrast from its white background. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | iOS and Android: Partially Supports | The product allows text to be resized without assistive technology up to 200% without loss of content or functionality, with the following exceptions: iOS: The Top Bar of the App, Feedback page, Welcome screen, footer tabs, email notification template, and Assignment scores don't respond to text resizing. Some pages show overlapping text and controls when text is increased in size. Android: The Top Bar of the App, Feedback page, Welcome screen, footer tabs, email notification template, and Assignment scores don't respond to text resizing. |
| 1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) — Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Supports | The product uses text instead of images of text, for all text that is not a logo. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| 1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | iOS and Android: Supports | The product allows for content to be presented without loss of information or functionality, and without requiring scrolling in two dimensions. |
| 1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply | iOS and Android: Partially Supports | The visual presentation of non-text content has a contrast ratio of at least 3:1, with the following exceptions: iOS: • The controls for viewing uploaded documents have insufficient contrast from their background. Android: • Some interactive icons have insufficient contrast from their backgrounds. |
| 1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply | iOS and Android: Supports | The content of the product is not implemented using a markup language. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| | Comormance Lever | Remarks and Explanations |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) | iOS and Android: Supports | The product does not have interactions where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden. |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 – Does not apply | | |
| 2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | iOS and Android: Supports | The product does not use web pages. |
| 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) | iOS and Android: Partially Supports | The product uses headings and labels that describe their topic or purpose, with the following exceptions: iOS: • Google Classroom's name in the header is not read by VoiceOver. • Some text fields lack labels. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | In Private comments the whole section of text may be read as part of the heading. Android: Some headings are only identifiable visually and lack their appropriate role. Some text fields lack labels. |
| 2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Partially Supports | The product provides a visible indication of keyboard focus, with the following exceptions: iOS: Several buttons, like the account profile button, save buttons, create classwork button, and when changing a profile picture or selecting settings for Stream, lack a visible focus indicator. The visible focus can sometimes leave the viewable area. Android: Several buttons, like the account profile button, save buttons, create classwork button, and when changing a profile picture or selecting settings for Stream, lack a visible focus indicator. |
| 3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) | iOS and Android: Supports | The product programmatically indicates the human language of each applicable passage or phrase in the content. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---------------------------|-------------------------------------|
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |
| 3.2.3 Consistent Navigation (Level AA) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.3.2.3 (Web) | | |
| 10.3.2.3 (Non-web document) – Does not apply | | |
| 11.3.2.3 (Open Functionality Software) – Does not apply | | The product does not use web pages. |
| 11.3.2.3 (Closed Software) – Does not apply | iOS and Android: Supports | |
| • 11.8.2 (Authoring Tool) | los and Android. Supports | |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) – Does not apply to non-web software | | |
| • 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) – Does not apply to non-web docs | | |
| 3.2.4 Consistent Identification (Level AA) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.3.2.4 (Web) | | |
| 10.3.2.4 (Non-web document) – Does not apply | | |
| 11.3.2.4 (Open Functionality Software) – Does not apply | | |
| • 11.3.2.4 (Closed Software) – Does not apply | iOS and Android: Supports | The product does not use web pages. |
| • 11.8.2 (Authoring Tool) | | |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) – Does not apply to non-web software | | |
| • 504.2 (Authoring Tool) | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---------------------------|---|
| 602.3 (Support Docs) – Does not apply to non-web docs | | |
| 3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Supports | The product provides suggestions to the user when input errors are automatically detected. |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | iOS and Android: Supports | The product does not process legal commitments or financial transactions. Changes to user controllable data are reversible or can be confirmed before finalizing. |
| 4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) | iOS and Android: Supports | The content of the product is not implemented using a markup language. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| • 10.4.1.3 (Non-web document) | | |
| 11.4.1.3 (Open Functionality Software) | | |
| 11.4.1.3 (Closed Software) – Does not apply | | |
| • 11.8.2 (Authoring Tool) | | |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 – Does not apply | | |

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

| Criteria | Conformance Level | Remarks and Explanations |
|---------------------------------|-------------------------------------|---|
| 4.2.1 Usage without vision | iOS and Android: Partially Supports | Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that does not require vision, with the following exceptions previously described in: • 1.1.1 Non-text Content • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.3.3 Sensory Characteristics (iOS only) • 1.4.1 Use of Color • 2.1.1 Keyboard • 2.1.2 No Keyboard Trap • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) (iOS only) • 2.4.6 Headings and Labels • 3.3.2 Labels or Instructions • 4.1.2 Name, Role, Value |
| 4.2.2 Usage with limited vision | iOS and Android: Partially Supports | Where ICT provides visual modes of operation, the ICT provides features that enable users to make better use of their limited vision, with the following exceptions previously described in: • 1.1.1 Non-text Content |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| | | 1.3.3 Sensory Characteristics (iOS only) 1.4.1 Use of Color 1.4.3 Contrast (Minimum) 1.4.4 Resize text 1.4.11 Non-text Contrast 2.1.1 Keyboard 2.1.2 No Keyboard Trap 2.4.3 Focus Order 2.4.4 Link Purpose (In Context) (iOS only) 2.4.6 Headings and Labels 2.4.7 Focus Visible 3.3.2 Labels or Instructions 4.1.2 Name, Role, Value |
| 4.2.3 Usage without perception of colour | iOS and Android: Partially Supports | Where ICT provides visual modes of operation, the ICT provides a visual mode of operation that does not require user perception of colour, with the following exceptions previously described in: • 1.3.3 Sensory Characteristics (iOS only) • 1.4.1 Use of Color • 1.4.3 Contrast (Minimum) • 1.4.11 Non-text Contrast |
| 4.2.4 Usage without hearing | iOS and Android: Supports | Where ICT provides auditory modes of operation, the ICT provides at least one mode of operation that does not require hearing. |
| 4.2.5 Usage with limited hearing | iOS and Android: Supports | Where ICT provides auditory modes of operation, the ICT provides enhanced audio features. |
| 4.2.6 Usage with no or limited vocal capability | iOS and Android: Supports | Where ICT requires vocal input from users, |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| | | the ICT provides at least one mode of operation that does not require them to generate vocal output. |
| 4.2.7 Usage with limited manipulation or strength | iOS and Android: Partially Supports | Where ICT requires manual actions, the ICT provides features that enable users to make use of the ICT through alternative actions not requiring manipulation, simultaneous action or hand strength, with the following exceptions previously described in: • 2.1.1 Keyboard • 2.1.2 No Keyboard Trap • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) (iOS only) • 2.4.6 Headings and Labels • 2.4.7 Focus Visible |
| 4.2.8 Usage with limited reach | iOS and Android: Supports | The ICT product is not free-standing or installed. |
| 4.2.9 Minimize photosensitive seizure triggers | iOS and Android: Supports | Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. |
| 4.2.10 Usage with limited cognition, language or learning | iOS and Android: Partially Supports | The ICT provides features and/or presentation that makes it simpler and easier to understand, operate and use, with the following exceptions previously described in: • 2.4.3 Focus Order |

| Criteria | Conformance Level | Remarks and Explanations |
|----------------|---------------------------|--|
| | | 3.3.2 Labels or Instructions |
| | | • 2.4.7 Focus Visible |
| 4.2.11 Privacy | iOS and Android: Supports | Where ICT provides features for |
| | | accessibility, the ICT maintains the privacy |
| | | of users of these features at the same level |
| | | as other users. |

Chapter 5: Generic Requirements

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 5.1.2 General | Heading cell – no response required | Heading cell – no response required |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See information in 5.2 through 13 |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6 |
| 5.1.3 Non-visual access | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 Audio output of visual information | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.2 Auditory output delivery including speech | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.3 Auditory output correlation | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.4 Speech output user control | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.5 Speech output automatic interruption | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.6 Speech output for non-text content | Not Applicable | The product does not have |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| | | any closed functionality. |
| 5.1.3.7 Speech output for video information | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.8 Masked entry | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.9 Private access to personal data | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.10 Non-interfering audio output | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.11 Private listening volume | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.12 Speaker volume | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.13 Volume reset | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.14 Spoken languages | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.15 Non-visual error identification | Not Applicable | The product does not have any closed functionality. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not Applicable | The product does not have any closed functionality. |
| 5.1.4 Functionality closed to text enlargement | Not Applicable | The product does not have any closed functionality. |
| 5.1.5 Visual output for auditory information | Not Applicable | The product does not have any closed functionality. |
| 5.1.6 Operation without keyboard interface | Heading cell – no response required | Heading cell – no response required |
| 5.1.6.1 Closed functionality | See 5.1.3.1 through 5.1.3.16 | See information in 5.1.3.1 through 5.1.3.16 |
| 5.1.6.2 Input focus | Not Applicable | The product does not have any closed functionality. |
| 5.1.7 Access without speech | Not Applicable | The product does not have |
| D.T.1 Vecess Mittiont sheeril | I NOT Applicable | The product does not have |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| | | any closed functionality. |
| 5.2 Activation of accessibility features | Not Applicable | The product does not contain |
| 5.2 Activation of accessibility features | Not Applicable | documented accessibility features. |
| 5.3 Biometrics | Not Applicable | The product does not rely on |
| 3.5 biometrics | пот Аррисавіе | biological characteristics. |
| 5.4 Preservation of accessibility information during conversion | Not Applicable | The product does not convert |
| 5.4 Treservation of accessionity information during conversion | | information or communication. |
| 5.5 Operable parts | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | Not Applicable | The product does not have operable parts. |
| 5.5.2 Operable parts discernibility | Not Applicable | The product does not have operable parts. |
| 5.6 Locking or toggle controls | Heading cell – no response required | Heading cell – no response required |
| E.C. 4. Taratila an accelita monatatora | Not Applicable | The product does not have locking or |
| 5.6.1 Tactile or auditory status | | toggle controls. |
| 5 6 2 1 6 1 1 1 | Not Applicable | The product does not have locking or |
| 5.6.2 Visual status | | toggle controls. |
| | | The product does not have a key |
| 5.7 Key repeat | Not Applicable | repeat function. |
| | | The product does not provide a |
| 5.8 Double-strike key acceptance | Not Applicable | custom keyboard or keypad. |
| | | The product does not require |
| 5.9 Simultaneous user actions | Not Applicable | simultaneous user actions for its |
| | | operation. |

Chapter <u>6: ICT with Two-Way Voice Communication</u>

Notes: Not Applicable

Chapter 7: ICT with Video Capabilities

Notes: Not Applicable

Chapter 8: Hardware

Notes: Not Applicable

Chapter 9: Web (see WCAG 2.x section)

Notes:

Chapter 10: Non-web Documents

Notes: Not Applicable

Chapter 11: Software

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 11.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See <u>WCAG 2.x</u> section | See information in WCAG 2.x section |
| 11.5 Interoperability with assistive technology | Heading cell – no response required | Heading cell – no response required |
| 11.5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 11.5.2 Accessibility services | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through |
| 11.5.2.3 Use of accessibility services | | The product's user interface meets some of the criteria. Refer to the criteria 11.5.2.5 through 11.5.2.17 |

| Criteria | Conformance Level | Remarks and Explanations |
|-------------------------------------|-------------------------------------|--|
| 11.5.2.4 Assistive technology | iOS and Android: Partially Supports | The product uses some documented accessibility services. Refer to the criteria 11.5.2.5 to 11.5.2.17. |
| 11.5.2.5 Object information | iOS and Android: Partially Supports | The product's user interface elements are programmatically determinable, with the exceptions found in WCAG 1.3.1 Info and Relationships and 4.1.2 Name, Role, Value. |
| 11.5.2.6 Row, column, and headers | iOS and Android: Supports | The product contains data tables whose structures are programmatically determinable. |
| 11.5.2.7 Values | iOS and Android: Partially Supports | The product's user interface elements have some values and ranges of values that are programmatically determinable, with the exceptions found in 4.1.2 Name, role, value. |
| 11.5.2.8 Label relationships | iOS and Android: Partially Supports | The relationship between some of the product's user interface elements and their labels are programmatically determinable, with the exceptions found in 4.1.2. |
| 11.5.2.9 Parent-child relationships | iOS and Android: Supports | The product's user interface elements and their parent-child relationships are programmatically determinable. |
| 11.5.2.10 Text | iOS and Android: Partially Supports | The product's rendered text, including its contents, attributes, and boundary, are programmatically determinable, with the exceptions found in 1.3.1 Info and relationships and 4.1.2 Name, Role, Value. |
| 11.5.2.11 List of available actions | iOS and Android: Partially Supports | The available actions of the product's user interface elements can be programmatically executed, with the exceptions found in 4.1.2 Name, Role, Value. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 11.5.2.12 Execution of available actions | iOS and Android: Partially Supports | The available actions of the product's user interface elements can be programmatically executed, with the exceptions found in 2.1.1 Keyboard and 1.1.2 Name, Role, Value. |
| 11.5.2.13 Tracking of focus and selection attributes | iOS and Android: Partially Supports | The product's user interface elements for text editing provide information and mechanisms necessary to track focus, text insertion point, and selection attributes in a way that is programmatically determinable, with the exceptions found in 2.4.7 Focus Visible and 4.1.2 Name, Role, Value. |
| 11.5.2.14 Modification of focus and selection attributes | iOS and Android: Partially Supports | The product's user interface elements for text editing allow for programmatic modification of tracking focus, text insertion points, and selecting attributes, with the exceptions found in 2.1.1 Keyboard and 2.1.2 No Keyboard Trap |
| 11.5.2.15 Change notification | iOS and Android: Partially Supports | The product notifies assistive technologies of changes to programmatically determinable attributes for some of the user interface elements per the requirements 11.5.2.5 to 11.5.2.11 and 11.2.5.13, with the exceptions found in 1.3.1 Info and relationships and 4.1.2 Name, Role, Value. |
| 11.5.2.16 Modifications of states and properties | iOS and Android: Partially Supports | The product's user interface elements allow for the programmatic modification of state and properties, with the exceptions found in 2.1.1 Keyboard and 4.1.2 Name, Role, Value. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|--|
| 11.5.2.17 Modifications of values and text | iOS and Android: Partially Supports | The product's user interface elements allow for the programmatic modification of values and text, with the exceptions found in 2.1.1 Keyboard and 4.1.2 Name, Role, Value. |
| 11.6 Documented accessibility usage | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | iOS and Android: Supports | The product provides sufficient modes of operation for user control over documented platform accessibility features. |
| 11.6.2 No disruption of accessibility features | iOS and Android: Partially Supports | The product does not disrupt normal operation of platform accessibility features, with the exception of some controls when using switch control on iOS. |
| 11.7 User preferences | iOS and Android: Partially Supports | The product's user interface follows user preferences for applicable platform settings, with the exceptions of Large Text on iOS and bold text on both iOS and Android |
| 11.8 Authoring tools | Heading cell – no response required | Heading cell – no response required |
| 11.8.1 Content technology | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | Not Applicable | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | The product is not an authoring tool |
| 11.8.4 Repair assistance | Not Applicable | The product is not an authoring tool |
| 11.8.5 Templates | Not Applicable | The product is not an authoring tool |

Chapter 12: Documentation and Support Services

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|---|
| 12.1 Product documentation | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | Applicable - not tested | Product documentation was not included in this audit's scope. |
| 12.1.2 Accessible documentation | See <u>WCAG 2.x</u> section | See information in WCAG 2.x section |
| 12.2 Support Services | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Applicable - not tested | Information on accessibility and compatibility features that are mentioned in the product's documentation was not included in this audit's scope. |
| 12.2.3 Effective communication | Applicable - not tested | ICT support services were not included in this audit's scope. |
| 12.2.4 Accessible documentation | See <u>WCAG 2.x</u> section | See information in WCAG 2.x section |

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable

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